

## K-12 IMPORTANT CONTACT INFORMATION

### **Rhode Island Department of Health** COVID-19 Information Hotline

General Information Questions:  
(401) 222 - 8022

Monday – Friday: 7:30 AM - 7:00 PM  
Saturday – Sunday: 8:30 AM - 4:30 PM  
After hours: Call 211

**Email:** [RIDOH.COVID19Questions@health.ri.gov](mailto:RIDOH.COVID19Questions@health.ri.gov)

---

### **Rhode Island Department of Health** **COVID-19 K-12 Testing for Students and Staff**

**To schedule a test call:**  
(844) 857 - 1814

This phone number goes live at 7:30 AM, September 14, 2020

**7 Days a Week:** 7:30 AM - 9:30 PM

\*This service line is only for K-12 staff and students who have symptoms, have been identified as a close contact of a positive case, or are a classmate of a positive case.

**Website:** <https://health.ri.gov/covid/testing/k-12/>

---

### **Rhode Island Education Operations Center**

The Education Operations Center functions as a resource for all LEAs, private, and independent schools to call/email with questions related to K-12 operations, facilities, support, and resourcing. Beginning September 14, 2020 LEAs may call:

(401) 451 - 1907  
(401) 340 - 5370  
(401) 340 - 7286

**Main:** (401) 277 - 1440 (operational September 17, 2020)

**Email:** [outreachrhodeisland@gmail.com](mailto:outreachrhodeisland@gmail.com)

---

**#CrushCovidRI**